

# THE MOST TRUSTED INDUSTRIAL OVEN

**Proudly  
made in the  
USA for over  
115 years**



Despatch never cuts corners. The products we build are proudly manufactured in the USA to the highest industrial standards. With our unwavering commitment to quality and reliability, Despatch ovens have a reputation for superior process control and dependable operation. Every oven is thoroughly tested and inspected prior to shipment.

## Standard Warranty

We back up our commitment to quality with a standard warranty that covers the heating element for five years and all other parts, including fan motors and temperature controllers, for two years. We even cover all labor costs for up to a year after your purchase.

Despatch also provides on-site training, installation and start up. With a global network of service and support technicians we are there when you need us to help keep you up and running.

*\*Warranties are subject to conditions. Applies to the original purchaser of standard industrial ovens sold in the contiguous United States. Custom equipment subject to approval.*



## Peace of mind for a lifetime

Despatch strives for long-term customer satisfaction. We offer a lifetime warranty on standard production ovens so long as an annual maintenance contract is in place. The agreement includes regular preventative maintenance visits. All labor, parts and travel are included to ensure that your equipment is running at its optimum performance. In addition, you will receive priority scheduling and technical support.

## SERVICE AND TECHNICAL SUPPORT

service parts: 1-800-473-7373  
international service/main: 1-952-469-8230  
service fax: 1-952-469-8193  
service@despatch.com  
parts@itweae.com

## GLOBAL HEADQUARTERS

main phone: 1-800-726-0110  
international/main: 1-952-469-5424  
sales: 1-800-726-0550  
international/sales: 1-952-469-8240  
sales@despatch.com

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**Despatch**

Thermal Processing Technology **ITW EAE**